



## Virginia Medical School Deploys Metis Secure Emergency Communications and Notification System



A large Virginia medical school now features a high-speed emergency notification and communications system to provide maximum protection for students, patients, visitors, faculty, and staff in an emergency.

The school's high-profile education and research building is now outfitted with the Metis Secure advanced emergency system, featuring Emergency Help Stations mounted at strategic hallway locations throughout the building.

These Help Stations provide the following critical emergency communications capabilities.

### **Instant, Actionable Emergency Alerts and Instructions**

The Help Stations act as multi-modal alerting stations in a crisis, allowing the school's emergency teams to instantly broadcast emergency voice instructions to everyone in the building. The instructions simultaneously appear in text on the Help Stations' built-in LCD screens, and the stations also sound sirens and flash lights for urgency.

## **Location-Identified Emergency Help Calls**

If anyone in the building needs emergency help, or needs to report a potentially dangerous situation, the Help Stations provide a direct line to medical school police and public safety dispatchers. Callers simply press the Help button on any Help Station to be rapidly connected to a campus police dispatcher. Once the call connects, they can speak hands-free to the dispatcher and report the problem. The system will instantly and automatically display the call location on an on-screen map in the police department—this allows responders to reach people with maximum speed if emergency assistance is needed.

## **Comprehensive Emergency Protection**

The Metis Secure system will augment the medical school's email/text provider, which delivers emergency messages to subscribers' mobile phone. In addition, when activated, the Metis system will simultaneously push emergency alerts to the school's digital signs. Research shows that the most effective emergency communications systems deliver alerts and instructions via multiple channels, to help ensure that everyone is alerted and knows what to do.

The advanced Metis Secure emergency system supports the medical school's goal to provide a safe and secure environment for everyone on site. The school plans to roll out the Metis Secure system to the rest of campus over several future phases.

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